

Corporation of the Township of Puslinch

Community Based Strategic Plan —PSWG Session #2

September 29, 2015

Whitesell Company

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PROJECT UPDATE & OCTOBER 23 AGENDA

Our second session with the Puslinch Strategy Work Group (PSWG) of 11 people on September 29 resulted in two major accomplishments by completing the 1) Mission Statement and 2) Strategic Priorities. The new mission statement was a blending of ideas based on the work of two breakout groups during our session. The following is the final version (you can find the draft submissions later in this document):

PUSLINCH MISSION Progressing Together to provide sustainable services while we protect resources and respect our heritage. We promote a safe, fun & prosperous rural community.

The Strategic Priorities were determined through a technique called comparative ranking that is based on a concept called, *choice architecture*. This approach helps to negate systematic bias and voting pressure while retaining individual liberty of choice. When the individual results were tallied to reflect the choices of all 11 members of the PSWG, the Strategic Opportunity Grid was highly reflective of our previous, open-ended discussions and debates, especially with unanimous agreement that Finance (B) is a clear strength.

There is one Issue that I would like you to consider again and that is Puslinch Identity (J). It may need to be "promoted" from a non-issue — low performance and low value — to an opportunity. Many of the issues such as Water (D) and the Morriston Bypass (L) are going to impact surrounding municipalities and in the future, the perception of Puslinch will be in play in the media and in the minds of all Township stakeholders. In fact, the October 10 edition of the Wellington Advertiser (as reported by PuslinchToday.ca) ran an article on "Puslinch Water taking..." with members of Council quoted in the article. Therefore, it is in the best interest of the Township to be proactive and strategic about how Puslinch is perceived and that those issues that are within your power to influence as a Township will be consistent with your Mission, Vision and Strategic Priorities.

I will be meeting with the staff project team on October 23 to discuss the Strategic Priorities and to develop a 3-year Vision Statement for the Township. The third item on our agenda is to discuss what elements of the three major plans — Fire, CIP and Recreation and Parks — fit into the Strategic Priorities. We have two hours allocated for the meeting but we *may* need an additional hour (09:00-12:00).

PUSLINCH VISION & COUNCIL INPUT

In preparation for the October 23 meeting, I would appreciate it if Council members could submit your thoughts about what a 3-year Vision for Puslinch should include. You can send me bullets, prose, poetry, examples or even a draft vision for consideration.

Please email your submissions to me by the end of day on October 20 john@whitesellcompany.com. I will consolidate Council's input for our staff meeting.

FINAL THOUGHTS

The September 29 session was highly productive and I especially appreciated the focus that you demonstrated while maintaining the "fun" that truly reflects your approach to discussion and problem-solving.

Please note that at the end of this project, we will assemble all of the documents on a USB stick for the staff to keep on file for future reference.

The staff meeting on October 23 will conclude the formal group work for this project and thank you everyone for making this a truly enjoyable and productive experience.

Sincerely,

Hiterell

John A. Whitesell, PhD Managing Director



PUSLINCH MISSION — DRAFT

Progressing Together to provide excellent sustainable services that create a safe, fun & prosperous rural community.

GROUP

GROUP

Puslinch strives to provide a safe environment with responsible growth while maintaining sustainable services. We protect resources and respect our heritage through community involvement as we progress together.

FINAL

Progressing Together to provide sustainable services while we protect resources and respect our heritage. We promote a safe, fun & prosperous rural community.



PUSLINCH STRATEGIC ISSUES

| PUSLINCH ISSUE | DESCRIPTION | VALUE | PERFORMANCE |
|--|---|-------|-------------|
| A. GOVERNMENT REGULATION & LEGISLATION | i. Greenbelt Act constraints ii. Planning Act: Urban boundary con- straints iii. Places to Grow: water, sewer and trans- portation corridor iv. Aggregates Act v. Clean Water Act vi. MPAC | 41 | 6.3 |
| B. FINANCE | i. Resourcing, e.g., grants, staff ii. Small Tax Base iii. Debt (what you incur debt for) iv. Asset Management & Capital Planning v. Fiscal Responsibility | 89 | 6.2 |
| C. HOUSING AFFORDABILITY | i. Residential assessments ii. Youth and elderly housing — housing continuum iii. First time homebuyers iv. Garden suites v. Cost of land and residential lots | 51 | 1.9 |
| D. WATER | Municipal Services — priority Allocation to other municipalities Permits for industrial residents Optimize long history of monitoring | 89 | 3.8 |
| E. SERVICE LEVELS | i. Define service levels ii. Resident expectations & value iii. Garbage pickup iv. Lack of accessibility for natural gas | 85 | 4.8 |
| F. TRAFFIC VOLUME | i. Traffic coming from out of Township ii. Access iii. Cambridge to Guelph: Township roads have become commuter conduits iv. Infrastructure upgrades | 57 | 5.2 |

CONTINUED...

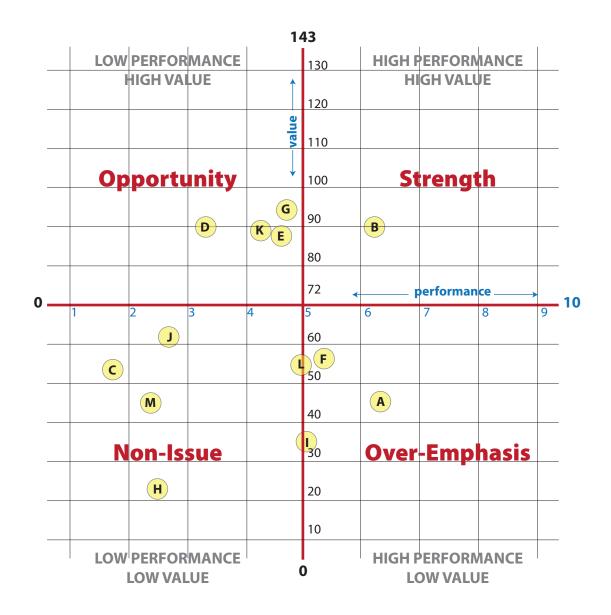


| PUSLINCH ISSUE | DESCRIPTION | VALUE | PERFORMANCE |
|--|---|-------|-------------|
| G. GROWTH & ECONOMIC DEVELOPMENT | i. Residential & non-residential ii. Location, location, location iii. Problems developing future industrial areas iv. Bylaws, enforcement, Planning, e.g., home-based businesses that grow (landscapers) v. Ability to compete with urban centres vi. Ability to work with universities and other urban centres to locate resources here vii. Note: water and sewer intersects with this issue | 91 | 4.6 |
| H. HIGH SPEED INTERNET ACCESS | i. Lack of availability ii. Terrain challenges | 23 | 2.6 |
| I. PUBLIC RECREATIONAL AREAS | i. 1200 acres of natural land tractsii. Puslinch Lakeiii. GRCA | 34 | 5 |
| J. PUSLINCH IDENTITY | i. People don't know where they live! ii. Gateway signage, post office iii. Branding iv. Volunteers declining; core group is shrinking v. CIP | 62 | 2.9 |
| K. MASTER PLAN RECOMMENDATIONS | i. Fire, Recs, CIP ii. Political Will & Commitment | 86 | 4.2 |
| L. MORRISTON BYPASS | xiii. i. Highway 6 | 54 | 5 |
| M. ANNEXATION & AMALGAMATION | xiv. Guelph, Cambridge expanding bound- aries | 43 | 2.5 |



Township of Puslinch Strategic Opportunity Grid

September 29, 2015





STRATEGIC WORKSHOP #2 —PRESENTATION DECK SEPTEMBER 29, 2015

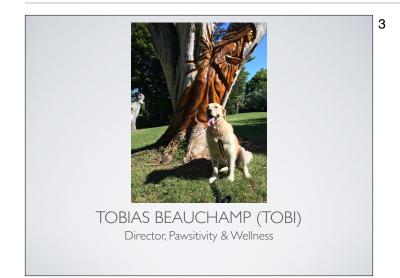




STRATEGY SESSION #2 SEPTEMBER 29, 2015 AGENDA

2

- CBSP Project Update
- Mission Statement
- Vision
- Strategic Priorities & SOG



JERRY GARCIA

"Somebody has to do something and it's incredibly pathetic that it has to be us."

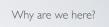


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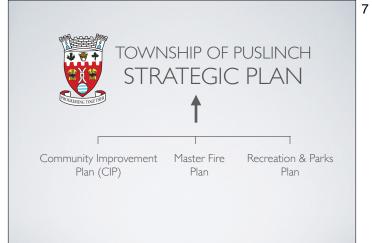
TOWNSHIP OF PUSLINCH

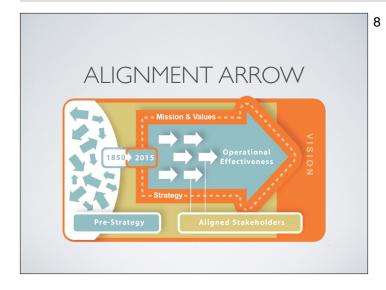




6

- Where are we going?
- How are we going to get there?
- What do we need to get us there?
 - How are we doing?





MISSION STATEMENT

One sentence that describes why Puslinch exists and that statement will guide decisions about priorities, actions & responsibilities.



9

PFRS MISSION STATEMENT CURRENT

"We, the members of Puslinch Fire & Rescue, dedicate our efforts to provide for the safety and welfare of our residents and the public through preservation of life, property, and the environment.

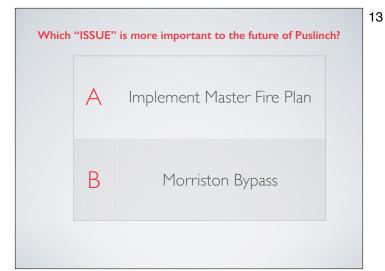
- Prevent
- Save Lives
- Protect Property"

Note: MFP draft recommends updating Mission and creating a Vision Statement.











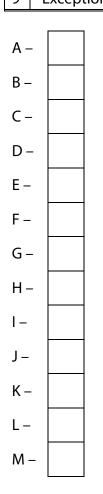


FORMS: ISSUE RATING ISSUE RANKING



Legend:

| 1 | - No Performance |
|---|--------------------------|
| 2 | - Very Poor |
| 3 | - Poor |
| 4 | - Below Average |
| 5 | - Adequate |
| 6 | -Above Average |
| 7 | - Good |
| 8 | - Very Good |
| 9 | -Exceptional Performance |



Page 1

Which "issue" is more important to the future of Puslinch?

| A | |
|---|--|
| В | |
| С | |
| D | |
| E | |
| F | |
| G | |
| Н | |
| 1 | |
| J | |
| К | |
| L | |
| Μ | |