



COUNTY OF WELLINGTON

Media Release

FOR IMMEDIATE RELEASE

April 2, 2020

COUNTY OFFERING TEMPORARY HOME DELIVERY SERVICE FOR USER PAY GARBAGE BAGS

WELLINGTON COUNTY, ON – The County of Wellington has implemented proactive measures to limit transmission of the COVID-19 virus. As a result, all County Waste Facilities have been closed to the public until further notice. **All County of Wellington residents are asked to use the curbside collection services for their residential waste needs at this time. Garbage must be placed in a County-issued User Pay garbage bag.**

User Pay garbage bags are available through many local retailers including: grocery stores, pharmacies, and hardware stores. These businesses remain open as they are an essential service. The County is also offering a **temporary home delivery service** for User Pay garbage bags. To access this temporary home delivery service, an online ordering and payment process is available at www.wellington.ca/wasteinfo. Residents unable to access this service online can call **519.837.2601** and arrangements will be made.

“We have heard from residents who are self-isolating that they are finding it challenging to get User Pay garbage bags,” said Warden Kelly Linton. “The County is pleased to be able to offer this temporary solution to assist our most vulnerable citizens with their waste disposal needs.”

The User Pay system provides residents with a tool to reduce their waste disposal costs by recycling and reducing waste.

“Maintaining user fees for waste in the midst of the County’s COVID-19 response helps limit the amount of waste that is being placed roadside,” commented Das Soligo, Manager of Solid Waste Services. “Right now, we’re seeing more household garbage being generated than usual. The County’s curbside waste collectors are working long hours to collect everyone’s waste, and the User Pay system helps us ensure this service won’t be compromised.”

Curbside collection will continue to occur on its regularly scheduled day. If you are unsure of your collection day or require any other information on how to participate in curbside collection, please visit www.wellington.ca/sws or email wasteinfo@wellington.ca.

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