



April 1, 2020

Attention: Owners / Operators of Trailer Parks and Campground

Re: COVID-19 Guidelines

Many people with seasonal trailers or RVs will be returning home to Canada earlier than expected. We realize this is a unique situation and you may be receiving requests from snowbirds to stay at your facility. As always, the components of your water system must be functioning, and water sample results submitted to Wellington-Dufferin-Guelph Public Health (WDGPH) prior to opening.

Note that people returning from any international travel, including the United States, are required to self isolate for 14 days due to COVID-19. Staying at trailer parks/campgrounds is not the preferred option, and those people who have a permanent home in Canada should not be permitted to relocate to your facility at this time. However, if it is the only option, here is how you can mitigate the risk if you have snowbirds/people self-isolating at your facility to protect yourself and those at the campground:

- The site should be fully serviced with potable water, sewer and electricity
- The RV should be fully equipped to be able to self isolate within the RV
- Provide support with supplies or support campers in obtaining supplies
- Follow proper cleaning and disinfection practices in public spaces

### **Self-Isolation**

- If they have travelled outside of Canada, remind them that they are required to stay in their trailer/RV, monitor their symptoms, and avoid contact with other people for 14 days
- They should not be using public washrooms and the washrooms should be locked or made inaccessible
- If they have the option to stay elsewhere (in their own home), encourage them to exercise that option

- If they develop symptoms, even if they are mild, they should stay in their RV and contact Wellington-Dufferin-Guelph Public Health at 1-800-265-7293 ext. 7006 for further assessment and advice

## Social Distancing

- [Social distancing](#) may begin only after 14 days of self-isolation period with no symptoms
- They should avoid crowded places and non-essential gatherings or activities with other campers
- Keeping a distance of at least 2 arms lengths (2 metres or 6 feet) from others
- Avoid common greetings, such as handshakes
- Limiting contact with people at higher risk (e.g. older adults and those in poor health)

## Hand Washing and Hygiene

- [Wash your hands often](#) with soap and water for at least 20 seconds, especially after using the washroom and when preparing food
  - Use alcohol-based hand sanitizer if soap and water are not available
- When coughing or sneezing:
  - Cough or sneeze into a tissue or the bend of your arm, not your hand
  - Dispose of any tissues you have used as soon as possible in a lined waste basket and wash your hands afterwards
- Avoid touching your eyes, nose, or mouth with unwashed hands

## Home Cleaning

- For high-touch surfaces such as door handles, toys and phones, Health Canada recommends cleaning these often with either:
  - Regular household cleaners or
  - Diluted bleach (1-part bleach to 9-parts water)
  - Refer to Health Canada for a [list of hard-surface disinfectants](#) for use against COVID-19

## Contact Information for Additional Inquiries:



Dial 519-822-2715 ext. 4020 (open Monday – Friday from 9 a.m. – 4 p.m.) for COVID-19 inquiries or 519-822-2715 ext. 4753 to contact a Public health Inspector.

**Additional Resource:**

[Know the Difference: Self-Monitoring, Self-Isolation, and Isolation for COVID-19](#)

Thank you for your continued support through this challenging time.

Sincerely,

A handwritten signature in black ink, appearing to read "Shawn Zentner".

Shawn Zentner, MPH, BASc, CPHI(C)  
Manager, Health Protection